# J. G. Shah Financial Consultants Pvt. Ltd.

Registered Office: 418, P.J.Tower, Dalal Street, Fort, Mumbai - 400001

# **Investor Complaints Data**

#### Data for month ending May 2023

Sr	Received from	Carried forward	Received during the	Total pending	Resolved*	Pending at the end of month**		Average Resolution
		from	month			Pending for	Pending for	time (in
		previous				less than 3	more than	days)^
		month				months	3 months	
1	Directly from Investors	0	0	0	0	0	0	N.A.
2	SEBI (SCORES)	0	0	0	0	0	0	N.A.
3	Stock	0	0	0	0	0	0	N.A.
	Exchanges/Depositories							
4	Other sources (if any)	0	0	0	0	0	0	N.A.
5	Grand total	0	0	0	0	0	0	N.A.

## Trend of monthly disposal of complaints

Sr.	Month	Carried forward from previous	Received	Resolved*	Pending**
		month			
1	April-2023	0	0	0	0
2	May-2023	0	0	0	0
3	June-2023				
4	July-2023				
5	August-2023				
6	September-2023				
7	October-2023				
8	November-2023				
9	December-2023				
10	January-2024				
11	February-2024				
12	March-2024				
	Grand Total	0	0	0	0

### Trend of annual disposal of complaints

Sr.	Year	Carried forward	Received during	Resolved during	Pending at the	
		from previous	the year	the year	end of the year	
		year				
1	2018-2019	0	0	0	0	
2	2019-2020	0	0	0	0	
3	2020-2021	0	0	0	0	
4	2021-2022	0	0	0	0	
5	2022-2023	0	0	0	0	
6	2023-2024	0	0	0	0	
	Grand Total	0	0	0	0	

<sup>\*</sup> Include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup> Include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.